

Ambulance Victoria

Ambulance Victoria linen storage for high-frequency, time-critical healthcare responses

Client context

Emergency departments serviced by Ambulance Victoria across the state
Linen unavailability directly impacts ambulance turnaround, availability, and patient transfers
High-frequency, time-critical operations

The operational problem

Linen cupboards regularly running low without warning, delaying or preventing ambulance restocking between call-outs
No accountability for linen usage or removal
Missed stock levels caused workflow delays and emergency re-routing
Standard storage solutions unsuitable for sustained, heavy-duty use

Design & technical requirements

Secure compartmentalised storage for multiple linen types
Compatibility with RFID-based tracking systems for real-time stock control
Durable construction for continuous, high-traffic environments
Integrated electronic lock system for controlled access and security
Local manufacture to meet tight delivery windows

The response

Custom-manufactured heavy-duty steel locker banks built for healthcare use
Reinforced doors, hardware & lock systems for repeated daily access
Precision fabrication aligned with integrated lock system requirements
Local manufacturing enabling rapid iteration and delivery
Ongoing collaboration during post-installation refinements

Outcomes

29 locker installations across emergency departments
Improved reliability of linen availability at point of use
Better alignment between linen demand and delivery scheduling
Infrastructure that withstands heavy operational use without ongoing intervention

Why this matters

Emergency staff spend less time resolving supply issues
Linen logistics become predictable rather than reactive
Ambulance turn-around time and availability improved.

Storage infrastructure that performs reliably day after day – fading into the background and allowing emergency staff to focus on patient care rather than supply availability.

Why Stronghold

Custom steel manufacturing capability
Proven experience in high-pressure environments
Local production supporting fast turnaround and design changes
Long-term collaboration with system integrators

Made in Melbourne. Since 1969



Made In **Melbourne**

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